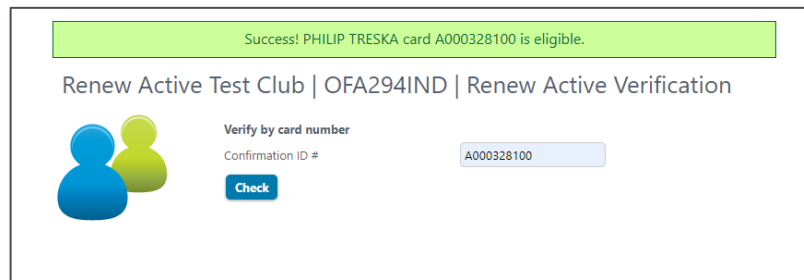# How to Verify a Confirmation Code for Renew Active™

1. Login to www.HealthyContributions.com, set active facility and click on Verify Renew Active Eligibility
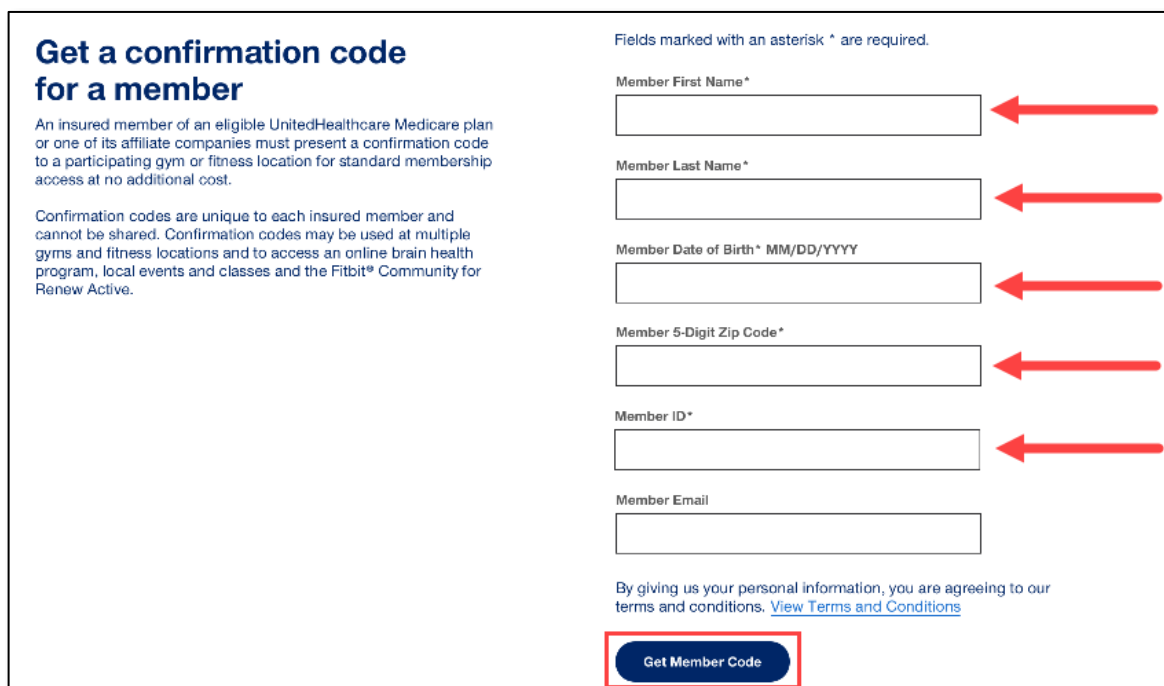

2. Enter in the Confirmation Code and click Check. If the member is eligible, you will note the green banner at the top of your screen indicating the member is eligible. If you are a participating Premium location, be sure that it indicates the member is Premium eligible. If you are not a Premium location and the code indicates Premium the member is eligible for your facility as well.

How to Obtain a Confirmation Code for Renew Active™

1. Go to https://partner.uhcrenewactive.com to enter in the required information below and click "Get Member Code"

2. Be sure to enter in all required fields: First Name, Last Name, Date of Birth, 5-digit Zip Code, ad Member ID. If the member provides you an email address, please include that as well. First and last name must appear exactly as they are listed on the member's insurance card to result in a Confirmation Code. The member ID will be located on the member insurance card. If the Member ID includes a dash, do not include the dash or any numbers following the dash.

Fields marked with an asterisk * are required.

Member First Name*

Member Last Name*

Member Date of Birth* MM/DD/YYYY

Member 5-Digit Zip Code*

Member ID*

Member Email

3. Upon clicking 'Get Member Code', you will see the 10-digit code starting with an A followed by 9 numbers. You will have the option to print the Confirmation Code. Be sure to note the number for your records. If you are a Renew Active Premium location, be sure you see "Product: Renew Active Premium". If it is not listed, that member is not eligible for your location and can be directed to contact Customer Service to find a participating in-network location.

Member Confirmation Code

The insured member's confirmation code can be used at multiple participating fitness locations and is also used to access an online brain health program, exclusively from AARP® Staying Sharp, local events and classes and the Fitbit® Community for Renew Active. The confirmation code does not expire as long as the insured member is enrolled in an eligible UnitedHealthcare Medicare Plan with the Renew Active program.

Have the insured member present their confirmation code at the front desk when they sign up to receive standard access at no additional cost at participating fitness locations.

A123-456-765   **Print Confirmation Code**

Get Another Member Code

Member Confirmation Code

The insured member's confirmation code can be used at multiple participating fitness locations and is also used to access an online brain health program, exclusively from AARP® Staying Sharp, local events and classes and the Fitbit® Community for Renew Active. The confirmation code does not expire as long as the insured member is enrolled in an eligible UnitedHealthcare Medicare Plan with the Renew Active program.

Have the insured member present their confirmation code at the front desk when they sign up to receive standard access at no additional cost at participating fitness locations.

A123-456-765   **Print Confirmation Code**

Product: Renew Active Premium

Get Another Member Code

4. If the information entered does not result in a Confirmation Code, a secondary check will appear asking for the member's health insurance Group ID number that can be found on their health insurance ID card.

To confirm eligibility, please add the following information from the insured member's health plan ID card (see below).

Group ID*
If Group ID is not found on insured member's ID card, please try 36000

By giving us your personal information, you are agreeing to our terms and conditions. View Terms and Conditions

Get Member Code

5. Error message will appear if the information does not match with UnitedHealthcare records. Please direct the member to call Customer Service to obtain their confirmation code.

Sorry!

It appears we are having trouble accessing your confirmation code. Please call the Customer Service phone number on the back of your health plan member ID card and they will be glad to assist you.

Close